



Customer Satisfaction Survey

To help AEE better serve you, we would appreciate if you complete the following survey and send it back to us:
 By Fax: 201 387 0291 or by Email: mikeg@micronmetals.com

Customer Name	
Contact	
Phone / Fax	
Email	

Please indicate the types of materials you purchase / use:

- High Purity Metal Powder
 Special Alloys and Compounds
 Military Spec Materials
 Metals – Granules – Pieces
 Vapor Deposition Materials
 High Temperature Coatings
 Carbides
 Nitrides
 Oxides
 Silicates
 Other

Please indicate the level of satisfaction with Atlantic Equipment Engineers:

-please check the number that applies (1: Dissatisfied, 2: Somewhat, 3: Satisfied, 4: Very, 5: Entirely)

	1	2	3	4	5
1. Did the material meet your needs?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Was the material documented appropriately?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Was the material packaged appropriately?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Was the material shipped in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Was your customer service representative professional?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Was your customer service representative helpful?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Please rate AEE with your other valued suppliers:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Please let us know what other products you currently use so we can offer you a competitive cost:

Please include any comments you may have to help Atlantic Equipment Engineers serve you better: